

From: Josh Reashore
To: Microsoft ATR
Date: 1/25/02 9:54am
Subject: MicroSoft Settlement

Hello,

As an avid computer gamer, I support the current MicroSoft market position. Having MicroSoft in it's current position enables it to force software and hardware manufacturures to produce product that works together for a good computing experience (note: whql program).

I have been using Windows products (98se, ME, XP Professional) for over 4 years, and in that time, my computer has only "crashed" (suffered a no-recoverable error resulting in loss of data or functionality) once....

I believe that the court is overlooking a important fact in the field of complaint that is reliability...People who know how to use a computer have no problem with MicroSoft....People who are computer illiterate or not able to grasp the basic functions of computer maintenance (unfourtunatley, a large percentage of the populace) are the ones whogripe and complain.

Clearly, the solution for this aspect of the case is Education of the population, not punishing a corporation

Thank you for your time

J.Reashore

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